

Minutes of the PPG of Coleford Family doctors held on 20th July 2022

Present: Dr. Liz Williams, Dr. Navya Rallapalli, Bridget Docking, Jan Baynam, Anne Childs, Clive Elsmore (chair), Jane MacBean

Apologies: Bernice Harding, Steve Furness, Mary Whitely

Covid precautions - All staff continue wearing some form of PPE especially with the current rise in cases. Patients are required to wear a mask. Patients with Covid symptoms or those not wearing a mask will continue to be seen in the foyer or their own car at the HCPs discretion.

Patient survey - The previous surveys of 2018/2019 were discussed and the questions for the 2022 survey discussed and agreed. The draft will be circulated before being sent out to patients

New software system - The practice will be upgraded to System One which will eventually be in line with all Forest GP practices. This will take place from 27th July -5th August. There will be no online services available including the prescription service during this time. Extra prescriptions have been made available to cover this period. It is hoped the new system will be running smoothly within a couple of weeks of installation

Planning application - The planning application for the new combined surgery has been approved. Due to the delay in obtaining permission the costs of building have gone up. The CCG will not increase their financial contribution. The practice are looking for a third party to pay for the building.

It is hoped the new surgery will be built and ready for occupation at the end of next year. Clive confirmed that discussions were ongoing with the bus company to provide a service to the proposed surgery.

Social prescribing - This is now being used by all practitioners at the surgery. Alcoholics Anonymous are due to start a weekly support group on Monday 25th July at the Baptist church.

New patient checking in – This has now been reinstated. There had been a problem with it, to be investigated. **Action Bridget Docking.**

AOB: Occasional delays were reported at the issuing of urgent prescriptions from the surgery to the local chemists. Dr. Williams explained that all urgent requests were dealt with on the same day and the prescription issued electronically by the appropriate HCP.

Covid and flu vaccination, it is hoped this will be available from September 1st but supplies of the Covid vaccine were unclear

The next meeting will be on 29th September